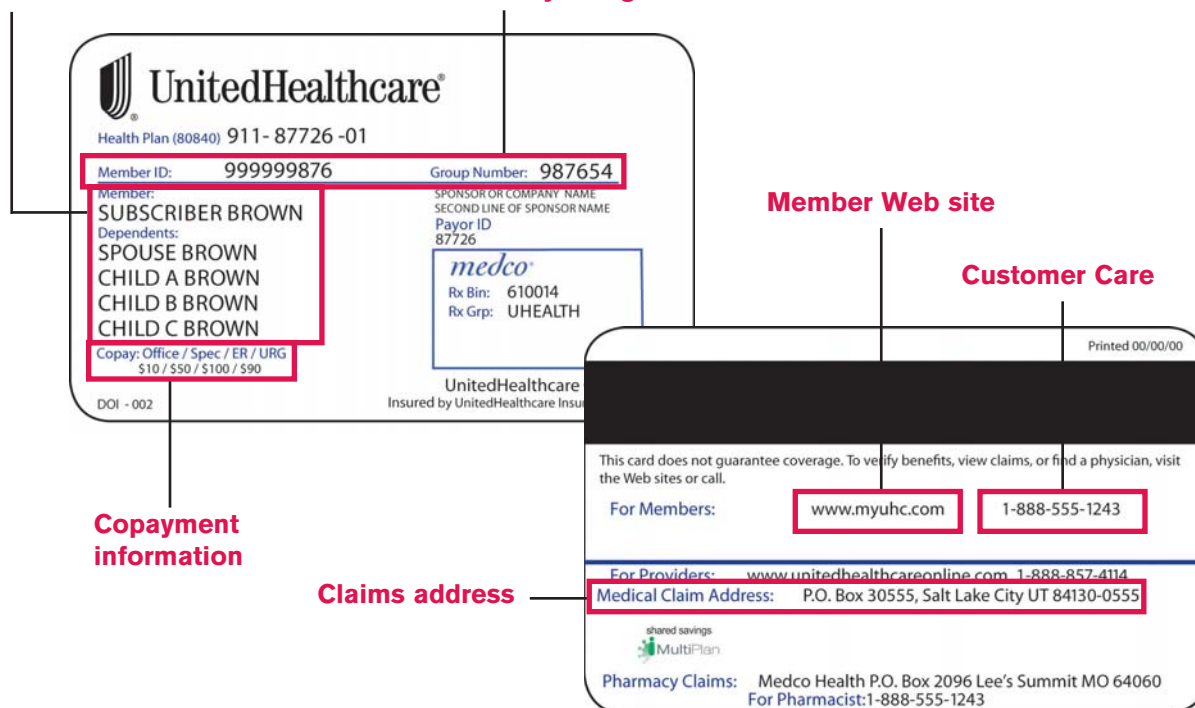


UnitedHealthcare medical ID card

At UnitedHealthcare, we continually seek opportunities to simplify and enhance the health care experience for customers. Our redesigned medical ID card is one example of our innovation – merging cutting-edge health care technology with that of the financial services industry. This new card incorporates suggestions from physicians, pharmacists, consumers and employers and also conforms to state mandates and national Workgroup for Electronic Data Interchange industry card standards.

Member convenience

Security safeguard



We're honored to be the **first health insurance carrier to use the Workgroup for Electronic Data Interchange standards** with our redesigned Medical ID Cards.

Meeting WEDI medical card standards

The Workgroup for Electronic Data Interchange (WEDI) committee is comprised of key insurers, provider groups, and large health care vendors in conjunction with the government, who approved and released the industry standards in 2007. UnitedHealthcare has been an active member of the national WEDI committee and deeply shares their mission – dedicated to improving health care through electronic commerce. We help provide leadership and guidance to the health care industry on how to use and leverage the industry's collective knowledge, expertise and information resources to improve the quality, affordability and availability of health care.

Meeting your needs

UnitedHealthcare conducted research with physician offices/practice managers, pharmacists, hospitals, and consumers and responded to comments and improvements suggested by employers to ensure that we provide the optimal medical ID card and at the same time follow national WEDI industry card standards. Our medical ID card includes enhanced functionality and is more user-friendly.

Key enhancements

Here are some improvements you may notice on the ID card:

Front of card

- Larger font size for readability
- White background for readability and provider photocopying
- Grouping together of key information (copay amounts)
- Pharmacy data in box
- Card number and date removed to avoid confusion

Back of card

- Organized into three separate sections for easy identification: Member information, Provider information and Pharmacy information.

Electronic technology

The magnetic stripe on the back of the ID card enables communications between the member's physician and UnitedHealthcare at the time of service in a physician's office. It includes the policy holder ID, verifies eligibility, and accesses patient information at point of service to assist with benefits, Personal Health Record, Real Time Adjudication, payments and other information.

Security safeguards

The ID card provides protection for handling and processing confidential health information with the use of an alternate identification number, instead of using the member's social security number.



Insurance coverage provided by or through United HealthCare Insurance Company or its affiliates. Administrative services provided by United HealthCare Insurance Company, United HealthCare Services, Inc. or their affiliates. Health Plan coverage provided by or through a UnitedHealthcare company.



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Member Web site

With access to the Internet, members can access personalized health information at myuhc.com:

- Find and compare doctors and hospitals in our network
- Check coverage details
- Print a temporary ID card or request a replacement card
- Find pharmacy information, if applicable
- Track claims information
- Assess personal health habits

Contact us

For more information about the medical ID card and its capabilities, contact your broker or UnitedHealthcare representative.